

Disaster Recovery

Data

All of Eurofins TestAmerica's data and information is stored in such a manner as to provide protection against disasters and to allow efficient data and file recovery. In addition, we maintains a company-wide Disaster Recovery Plan. The Plan is reviewed annually and modified, as needed. Business confidential IT Contingency Plans detail the logistics of the Disaster Recovery Plan.

Data and Information Storage

- ◆ Hard copy information - Most of the hard copy records are scanned and stored electronically. The few actual hard copy records are stored either on-site in protected areas or at an approved third-party off-site storage facility.
- ◆ All electronic systems - All electronic systems are backed up regularly using CommVault. In addition, data sets are continuously replicated to our disaster recovery site through CDR software and log shipping.

Backup Facilities for data recovery

Eurofins TestAmerica maintains co-location data center facilities. All data is replicated daily from the production locations to central servers in Denver and to the disaster recovery site in Dallas.

Disaster Recovery Tests

We periodically performs a disaster recovery test on limited subsections of our operations to verify that recovery systems are working as designed.

Physical Plant

In case of a major natural catastrophe, portions or the entire sample load may be diverted to other approved/accredited Eurofins laboratory facilities in order to provide project continuity and to meet sample holding time or critical project schedule requirements. In the event of instrument failure, portions of the sample load may be diverted to duplicate instrumentation within the facility. In some instances, an alternate approved technique such as manual colorimetric determination in lieu of an automated determination can be accommodated. Detailed procedures for emergency circumstances and a description of emergency systems are described in the TestAmerica's Corporate Safety Manual.